The Emergency Responsive Digital City[1]

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ABSTRACT

In 2050, roughly two-thirds of the world population are expected to live in urban areas. The sustainable growth in number and size of cities is only possible due to gains in efficiency in (critical) infrastructures such as energy, transportation, logistics, and water. Information and communication technology (ICT) is the main driver behind these efficiency gains and acts as the enabler for digital cities. The functioning of digital cities is at peril due to man-made or natural disasters, terror, and crises in general. Therefore, we argue that a paradigm shift towards resilient digital cities is imperative. Within the emergenCITY initiative, we aim to show that the resilience of digital cities can be enhanced through ICT, yet only if ICT itself is resilient. emergenCITY addresses the challenge to morph and utilize existing heterogeneous and amorphous ICT systems in all stages of the crisis. The goal for ICT in digital cities is to transition towards a self-configuring, self-healing, self-optimizing, and self-protecting way of operation, even if outside the original design envelope, while taking into account human interaction. emergenCITY facilitates a paradigm shift in how digital cities are conceived. It enables resilience through ICT by raising ICT resilience to the next level.

Keywords: Resilience, digital city, information and communication technology (ICT), cyber-physical systems

1   MOTIVATION

Urbanization is one of the most influential global trends. In 2050, roughly two-thirds of the world population are expected to live in urban areas; compared to only 30 percent in 1950 and 50 percent in 2010. The sustainable growth in number and size of cities is only possible due to gains in efficiency in (critical) infrastructures such as energy, transportation, logistics and water. Information and communication technology (ICT) is the main driver behind these efficiency gains. At the same time, we observe another urban trend: digitization. Internet, mobile broadband communication and the Internet of Things become increasingly important. Digitization affects and transforms society in a fundamental way. It is key to the reliable and efficient functioning of current and future cities.

However, both trends also pose a threat to the functioning of cities in crisis situations. Increasing interconnectedness and dependence on digital services make societies more vulnerable to disruptive events that impact on regular ICT functions. ICT-based infrastructures are at peril due to man-made or natural disasters, violence and terror. Most prominent are for example the events during the Tōhoku earthquake and tsunami in 2011. But also small crisis events can cause significant damage and disrupt the functioning of ICT infrastructure in cities. Worldwide the risks and the costs of natural disasters as well as the risk of localized cyber threats and terror attacks are rising.

In this context, the concept of resilience is of utmost importance. Resilience is the *ability of a system to cope with perturbations* such as crises and shocks while preserving its functions. Features of a resilient

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1 This conceptual paper presents the research focus of the interdisciplinary research initiative emergenCITY. The team is comprised of experts in the fields of computer science, electrical engineering, information technology, mechanical engineering, political science, history, architecture, and law.

system include at least one of the following: *absorption, recovering ('bouncing back'), adaptation and transformation ('bouncing forward')* [1]. Given the severe threats to the functioning of modern cities, designing and building resilient ICT with inbuilt emergency-responsiveness is one of the grand challenges for our society. However, it has only been investigated superficially. Traditional risk-based approaches to crisis management are not sufficient to deal with the increasing complexity of crises in today's complex and networked societies.

2   A NEW PARADIGM FOR RESILIENCE RESEARCH

To meet this challenge, we propose a novel paradigm: an ICT-centered, yet interdisciplinary, holistic approach to increase resilience of digital cities. According to our vision, future digital cities will possess the ability to adapt to all kinds of crises in an autonomous and self-organizing way, using heterogeneous, amorphous ICT systems. Future digital cities must be able to operate a basic ICT during times of crisis, in order to deal with the crisis and to move back to normal and efficient operation as smooth as possible. Our goal is to investigate fundamentals, methods and solutions towards enabling so-called „Resilient Digital Cities". With this, we refer to the resilience of future digital cities and the capability of ICT and its users to resist, adapt, and transform in crisis situations (see Figure 1).
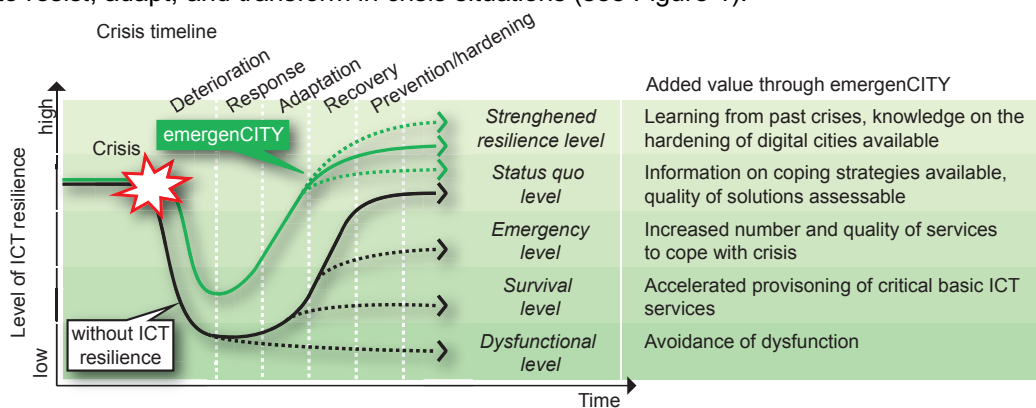

Figure 1:   **Expected results of emergenCITY.** A crisis event disrupts the effectiveness of the digital city. emergenCITY aims to increase resilience of ICT in all stages of the crisis.

3   SCIENTIFIC APPROACH

emergenCITY applies a multi-stage, interdisciplinary approach. Each stage of the crisis has specific frame conditions and requirements that have to be considered. Concepts for one stage must consider all other stages to produce innovative and efficient solutions (see Figure 2). We address the challenge to utilize existing heterogeneous and amorphous ICT systems—or sub systems that are still operational—in all stages of the crisis. The goal for ICT in digital cities is to transition towards a self-configuring, self-healing, self-optimizing, and self-protecting way of operation, even if outside the original design envelope, while systematically taking into account human interaction.
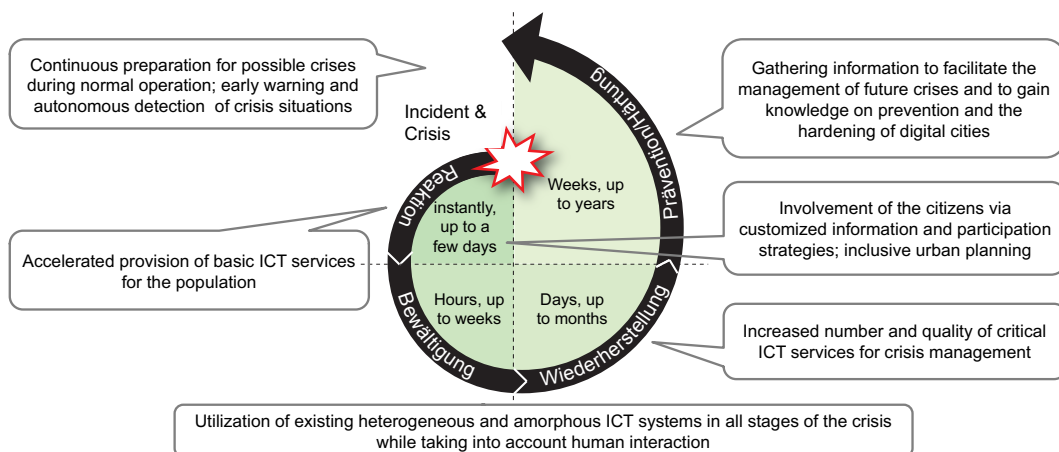

Figure 2:   **Innovative research goals of emergenCITY during all stages of a crisis**

3.1   Societal aspects/urban planning

We conceptualize the digital city as a socio-technical system. Therefore, our technological approaches and solutions are part of the political, social and cultural dimension of the city. We develop new governance concepts for the effective organization of ICT in crisis situations, involving public and private stakeholders in both horizontal and vertical coordination [2]. Governance and integrated urban planning are crucial to making cities inclusive, safe, resilient and sustainable (UN Sustainable Development Goal No. 11). A proactive and integrative approach to the design of public spaces is needed to ensure equal and fair access to basic services in the event of a crisis [3].

Legal aspects are covered particularly in the context of data privacy law. Different kinds of data, from social media posts to city-wide sensor grids can support de-escalation, emergency response, assessment of crisis situations and communication of public authorities and organizations with security functions. Collection and evaluation of this data must be in accordance with the law, but also future legislation may enable the increase of ICT resilience for crisis reaction. We further apply a historic perspective on large-scale disasters and analyze the "collective experience" of the population to (1) detect typical behavior patterns of the population and rescue teams and (2) reconstruct past learning processes of (non-digital) cities confronted with recurring catastrophes. This allows us to optimize future crisis reactions and learning processes for the resilient networked city [4].

3.2   Communication

In the area of *Communication*, we focus on the design of communication systems that have inbuild resilience and are responsive to any kind of crisis. These systems shall be able to self-prepare decentralized and infrastructureless operation prior to the disaster and to support basic communication services. In particular, we will focus on the concept of infectious networking for dynamic emergency network formation. We aim to analyze, design and build robust emergency networks under minimal assumptions from whatever communication devices currently available. During infrastructure failures, such networks could act as backup-networks to provide basic communication services [5].

In addition, we focus on heterogeneous probabilistic networking for situated networks. Following the development and deployment of robust and minimal emergency network configurations for situated networks, we analyze questions of service provision, dynamic reconfiguration, relevance assessment and prioritization [6]. We aim to optimize network configurations by applying new paradigms such as "probabilistic forwarding". On device (in situ) processing and networking focuses on the role of hardware and firmware in emergency networks. We analyze the programmability of hardware and firmware and develop reactive, proactive, partial and dynamic reconfigurations of the system to instantiate new system functionalities that were not part of the original system design ("functionality morphing").

3.3   Information

In the area of *Information*, we focus on autonomous composition of ICT services from whatever resources still available. A focus lies on mobile edge computing as well as distributed and decentralized services to support disaster response and recovery. In particular, we focus on resilience-centered multimodal data analysis on multiple time scales. We address the processing of information, which is initially not compatible for computer analysis (written and spoken language, visual information etc.), and focus on two aspects: (1) cross-modality, i.e. integrated processing of different forms of information and sources, and (2) cross-timescale integration, i.e. from emergency response in real-time to long-term data (data at rest) that can support preparation for future crises. Existing programming concepts and tools for developing and implementing resilient ICT systems vary substantially for different timescales: reactive or event-driven concepts dominate in the real-time domain, while classical-imperative (process-oriented) as well as functional and declarative approaches are applied in the long-term range ("data at rest"). We will create a new basis for software systems that integrate real-time and long-term data, including big data concepts such as probabilistic programming. A data-centric middleware for programming digital cities will be designed. The resilience of the resulting heterogeneous ICT-system will be evaluated by means of simulations.

Interaction concepts for data driven resilience planning complement these research topics. Information about cities is often complex and abstract. "Understanding" the data requires not only the adequate analysis and processing by the computer, but also the efficient and user-friendly interaction of humans with this data, especially when critical decisions are based on evaluations of crisis situations. In addition to the display and manipulation of information on a screen (city map) we develop ways to display information in the city itself, via Virtual and Augmented Reality as well as interacting 3D models [7].

3.4 Cyber-physical systems

In the area of *Cyber-physical systems*, we focus on decentralized self-organization of critical physical infrastructures (energy, water, mobility/logistics) and local situation awareness and analysis. We apply a holistic approach to improve resilience of the critical infrastructures water and energy by ensuring self-organizing decentralized emergency operations. In the case of destroyed infrastructures, self-organizing decentralized systems that merge public and private infrastructure components, can contribute to context-driven protection and reestablishment of basic water and energy supply in crisis situations [8], [9]. In addition, we analyze how the resilience of mobility and logistics services can be increased through decentral self-organized ways of cooperation in cases of a degradation or loss of central information and traffic management systems. In this context, coordination of heterogenous cyber-physical agents is of utmost importance [10].

Semi-autonomous mobile robotic systems not only allow for emergency response and recovery in very complex environments. They further facilitate to (re-)establish communication backbones, i.e. through transport of mesh nodes. Local situation detection, awareness and analysis of a crisis situation is a key prerequisite for any measure to be taken by the different stakeholders. Therefore, autonomous ground and aerial robots are investigated for autonomous acquisition and real-time updates of the situation overview of a local crisis situation [11]. Different heterogeneous sensing modalities must be integrated including multi-modal scene analysis and novel through-wall and synthetic aperture radars for investigation of otherwise non-accessible interiors of buildings.

4 CONCLUSION

Overall, we must not only get a better understanding of the functioning of digital cities in cases of extreme events, crises, and catastrophes, but also develop fundamentals, methods, and solutions to enable so-called "Resilient Digital Cities". Our initiative emergenCITY works towards this end by applying a multi-stage, interdisciplinary approach to increase resilience in urban contexts. Therein, we aim to enable resilience through ICT by raising ICT resilience to the next level.

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